

TERMS & CONDITIONS

These terms and conditions apply as part of your contract with us when you buy or sell any goods or use any services with Solomon Global Limited. They apply whether our services are used through this website, over the phone or in person.

Ordering

A contract for the sale of goods will not be completed until the supplier has issued an 'Acknowledgement of Order'.

Customers must be over the age of 18; and by placing an order you confirm that you meet this age requirement.

Customers ordering goods to be received outside of the UK may be subject to import duties and taxes, which may be applied once the goods arrive in the country of destination. The customer is responsible for any additional charges relating to this matter. The supplier has no control of Customs Policies, which vary from country to country. Customers should contact their local customs office for further information.

Prices on any orders placed online through the website amounting to greater than £25,000 will be confirmed via email through an order confirmation. Payment must be made immediately, unless otherwise discussed and confirmed in writing by the supplier.

If requested by us, you also agree to provide certified proof of identity. As standard we require, a certified copy of the customer's photographic ID and a copy of a recent utility bill. Supporting documentation may be requested to meet with anti-money laundering and fraud legislations that govern our industry. Information supplied may be given to credit reference or fraud prevention agencies.

All personal information provided by the customer will be treated in accordance to the Data Protection Act of 1998.

The supplier reserves the right to cancel all orders even after payment is received. In the event the supplier cancels an order, the supplier will issue a full refund.

Once an order is placed through the website or over the phone, cancellations are NOT possible under the distance selling regulations due to the fluctuating nature of the precious metals market. The customer is responsible for the balance payment of all orders placed. The supplier reserves the right pursue payment for any orders placed.

The Goods

The supplier is not responsible for the manufacturing of the goods supplied on this website, unless otherwise specified. The supplier aims to ensure all product information is correct, though actual product packing and / or materials may contain more detailed information / vary to advertised. Information provided by the supplier on this website is for informational purpose only. We recommend customers conduct their own independent research and do not rely solely on information provided by the supplier.

Price & Payment

Pricing given on our website www.buy-bullion.co.uk are inclusive of VAT (value added tax). The customer must pay additional charges such as postage, insurance and storage at the same time as part of the overall cost for the goods.

Prices shown on the website are "live" and will become fixed at the time of order. Prices are based on the current trading prices of gold and silver which can be seen on the website. Multiple goods placed in a single transaction maybe subject to changes in price due to stock availability and market fluctuations.

Prices can be fixed over the phone by speaking with our sales team. A copy of the terms and conditions will be provided by email where possible, where an order is placed over the phone.

Prices and availability are subject to change without notice.

All orders placed online through our website have the following payment limits: bank transfer & cheque – £50,000, debit card – £30,000, credit card £5,000, £10,000 cash paid in at RBS (ID requirements apply). For all order larger than £50,000 please contact our sales team on 0208 146 3575. Payments will only be accepted from accounts registered in the customer's own name.

Cancellation

The customers right to cancel any orders under regulation 13 of the Consumer Protection (distance selling) Regulations 2000 do not apply because the price of the goods we sell fluctuate with the financial markets which are beyond our control.

In the event you do wish to cancel an order, based on pre-order where the item is yet to come into stock, you will be subject to a 2.5% cancellation charge of the total order value, plus any additional losses owing due to product prices being subject to fluctuation.

Due to the nature of the following product types, we will not accept refunds or returns on; bullion coins, bullion bars, proof coins, pre-owned coins or any coins deemed to have 'milk spots' unless the item does not contain the stated amount of precious metal when sold. If we feel the goods are below standard, we will provide you with an exchange. The customer is liable to a deduction from a full reimbursement if the value of the goods when returned is diminished e.g. handling of the good (except where necessary).

Delivery

The supplier may deliver goods by instalments and may treat each delivery as a separate contract. Any quotes given for a goods delivery is only an estimate. The supplier will not be held responsible for delays caused by events beyond the reasonable control of the supplier or failure of the customer to give adequate information requested by the supplier.

Delivery address must match the bill payer's address being used to purchase the goods. Under no circumstances can goods be delivered to any other address when paid by card. You are responsible for the safe receipt of the goods on delivery. We are unable to accept liability for goods delivered to an address where there are multiple occupancy or work addresses, once the package has been signed for or confirmed as delivered by the courier. We will not delivery goods to PO Box addresses. We are not liable

for delays in delivery relating to the postal service. Ownership and thus full responsibility of the goods passes to the customer once a signature has been accepted at the address provided for delivery by the customer. Delivery should not be accepted if the parcel has been tampered with.

The supplier cannot be held responsible for the condition in which any mint provided packaging is received.

Selling

In the event Solomon Global agrees to buy any product from a customer; we will not be liable for the payment of delivery of the goods. The possession or signature of received goods should not be considered as an acceptance of an offer or that we acknowledge the goods match their stated description. We will only be in a position to accept your offer to sell the items to us when we have examined the goods under video surveillance; weight and authenticity have been verified.

Solomon Global reserve the right to accept or decline any offer at our sole discretion.

We reserve the right to report any attempted sale of counterfeit items and retain said items if requested by the police or HM Revenue & Customs.

Limitation of liability

Nothing in these terms and conditions shall limit or exclude our liability to you; for death or personal injury caused by our negligence, for fraudulent misrepresentation, for breach of any term implied by the Consumer Rights Act of 2015 which may not be limited or excluded under Part I of the Consumer Protection Act 1987, or for any other liability that, by law, may not be limited or excluded.

In no event shall we be liable to you for; any business losses (including loss of profits, revenue, contracts, anticipated savings, data or wasted expenditure), any losses that were not foreseeable by you and us at the time your order was accepted by us.

General

We do not give investment advice and are not authorised or regulated by the Financial Conduct Authority, the UK financial services regulator. In particular, we do not give advice comparing precious metals with other investments, regardless of whether or not those investments are regulated. We cannot provide advice on any potential tax implications of purchasing goods from us. You must seek or rely on your own, financial, tax and/or accounting advisors in respect of these matters.

The supplier shall not bear any liability for damage, loss or delay however so arising by any events outside of our reasonable control, and in the event of these circumstances may suspend or cancel the delivery. We shall endeavour to notify the customer as quickly as reasonably possible if such an event were to occur. In the event a sales order cannot be delivered within 4 weeks of the original order either party, without limiting its other rights, may terminate the contract by giving written notice to the other party.

Solomon Global always aim to provide accurate product information and pricing, however in the event of any descriptive or pricing error we retain the right, at our sole discretion, to refuse or cancel any orders that have been placed on the basis of this incorrect information.

Any items being sold by a third party, stating to have been originally purchased from Solomon Global, may not be relied on as genuine. We do not guarantee the authenticity of any item unless purchased and shipped directly from the supplier.

The supplier and customer agree to be bound by these terms, which are considered to be reasonable. If any court or other competent authority holds any part of these terms as invalid or unenforceable in whole or in part, the validity of the remaining terms shall not be affected. The customer shall not assign or transfer any contract to which these terms apply nor benefit to any other person.

The customer acknowledges that they have not relied on any statement, promise, assurance or representation made by or on behalf of the supplier that is not already set out in these terms. These terms constitute the entire agreement and understanding of both parties and supersede any previous agreement or understanding between the parties relating to the subject matters of these terms.

Any notice given under these terms must be in writing (inclusive of email) and delivered to the recipient at the following address; in case of supplier, at the registered address, or trading address; or in case of the customer; the last known residential address, unless otherwise notified in writing for the purpose of this clause.

A person who is not party to these terms may not enforce any of its terms under the Contracts (Rights of Third Parties) Act 1999.

These terms shall be governed by and construed in accordance with the laws of England and each of the parties hereto submits to the authority of the English Courts as regards any claim or matter arising under these terms.

Contacting Us

If you have any questions about these terms and conditions, questions in general, an order placed, or a complaint or concern please contact us by email on info@buy-bullion.co.uk or call us directly on 0208 146 3575

GLOSSARY

Customer, you: Person to whom purchases the *goods* from the *supplier*.

Goods: The specific type of *goods* as described in the order that the *supplier* is to supply to the *customer* in accordance with the terms & conditions.

Supplier, we, us, our: Solomon Global Limited (company number 12997935) trading as Buy Bullion, registered at Bright Grahame Murray, 114A Cromwell Road, London, SW7 4AG